

Oct. 3, 2024 DR-4828-FL NR 008 State News Desk: (850) 815-4940 | <u>media@em.myflorida.com</u> FEMA News Desk: (407) 548-6055 | FEMA-Florida-NewsDesk@fema.dhs.gov

News Release

Disaster Recovery Centers Open in Gilchrist and Madison Counties

TALLAHASSEE, Fla. -- Disaster Recovery Centers are operating in Gilchrist and Madison counties to provide one-onone help to Floridians affected by Hurricane Debby and Hurricane Helene.

Center locations:

Gilchrist County Gilchrist County Fire Station #2 460 NW County Road 138 Branford, FL 32008 Open 9 a.m.-7 p.m. Monday-Sunday

Madison County The Bridge Church 1135 US East 90 Madison, FL 32340 Open 9 a.m.-7 p.m. Monday-Saturday

Florida Division of Emergency Management and FEMA are urgently reopening centers that were in place for Debby prior to Helene and these centers can serve people affected by both storms. New locations are being assessed to meet the needs in areas heavily impacted by Helene.

To find other center locations go to <u>fema.gov/drc</u> or text "DRC" and a Zip Code to 43362. All centers are accessible to people with disabilities or access and functional needs and are equipped with assistive technology.

Floridians can apply for either storm online at <u>DisasterAssistance.gov</u>. They can also apply using the <u>FEMA mobile</u> app or by calling FEMA's helpline toll-free at **800-621-3362**. Lines are open every day and help is available in most languages. If you use a relay service, such as Video Relay Service (VRS), captioned telephone or other service, give FEMA your number for that service. To view an accessible video on how to apply visit <u>Three Ways to Apply for FEMA</u> <u>Disaster Assistance - YouTube</u>.

If you applied to FEMA after Hurricane Debby and have additional damage from Hurricane Helene, you will need to apply separately for Helene and provide the dates of your most recent damage.

For the latest information about Florida's recovery, visit <u>fema.gov/disaster/4828</u>. Follow FEMA on X at <u>x.com/femaregion4</u> or on Facebook at <u>facebook.com/fema</u>.

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FEMA is committed to ensuring disaster assistance is accomplished equitably, without discrimination on the grounds of race, color, nationality, sex, sexual orientation, religion, age, disability, English proficiency, or economic status. Any disaster survivor or member of the public may contact the FEMA Office of Civil Rights if they feel that they have a complaint of discrimination. FEMA's Office of Civil Rights can be contacted at FEMA-OCR@fema.dhs.gov or toll-free at 833-285-7448.